

**Answers for Kertas
Sijil Pelajaran Malaysia 2025
will be uploaded soon!**

ANSWERS & REMARKS

KERTAS SOALAN PEPERIKSAAN SEBENAR SPM 2021-2024

BAHASA INGGERIS

SIJIL PELAJARAN MALAYSIA 2021

PAPER 1

Part 1

- 1 **A**
Remark: The correct answer is A based on paragraph 2, line 1, “...we need to register by the end of the week and start training as a pair tomorrow.”
- 2 **C**
Remark: The answer C is correct because it is stated in lines 2-3, “...how serious commitment can help you master the language.”
- 3 **C**
Remark: The answer is C based on lines 5 and 6, “... stealing the income from the artistes who have worked hard.”
- 4 **B**
Remark: B is correct because the event lists competitions in the fields of music and dance, as stated in lines 2 and 3.
- 5 **B**
Remark: B is the most suitable headline because learning new things, varying your routing, having heated debates and playing an instrument can improve mental performance.
- 6 **B**
Remark: The answer B is true based on lines 2 and 3, “...how you can play a role now. Join the many exciting plans we have lined up...”
- 7 **B**
Remark: Glocal Travel Agency promises customers food to their taste as stated in the point – “...make-to-order meals”. Hence, B is correct.
- 8 **C**
Remark: C is correct because the advertisement mentioned, “Fresh graduates are encouraged to apply as training is provided.”

Part 2

9 B

Remark: This question tests on a choice of words. The term “knowledge” refers to the understanding and information Norman had on superheroes movies and comics. Therefore, B is correct.

10 A

Remark: This question tests on a choice of words in past tense. A is the right answer as “took” fits the phrase “took his passion to the next level.”

11 B

Remark: B is correct. This question is about relative pronouns. “Where” refers to place – Kuala Lumpur.

12 A

Remark: This question tests on a choice of words. “Appearances” mean the way something looks. In this context, it refers to the overall look of the vehicles.

13 D

Remark: This question tests student’s knowledge of verbs. In a complex sentence, “entertaining” would be the correct answer as the second verb.

14 C

Remark: This question tests student’s knowledge on prepositions. C is the best choice to fit the sentence “... *his own observation of several websites...*”

15 A

Remark: This question tests on a choice of words. The answer A – “Using” means to make use of the utensils or materials as mentioned in line 11, “... *only a soft, flexible foam rubber...*”

16 B

Remark: This question tests on a choice of words. B is correct as “precise” means marked by exactness and accuracy, as aptly describes the following lines “... *for the suit to be perfect*”

17 C

Remark: The answer C “allow” is accurate as it means to let someone do something, which in this context, to make the wearer move freely.

18 D

Remark: This question tests on linkers and connectors. “Therefore” indicates to give consequence of an action. D is correct.

Part 3

19 A

Remark: A is correct based on lines 2-5, "... volunteers setting up air mattresses with fresh sheets and new pillows. Some of them were busy handing out clothes, food and drinks. Most importantly, about 80 of the city's homeless had gathered to spend their night there, safe and warm. Toilets and showers were close at hand too."

20 C

Remark: C is true as stated in paragraph 3, lines 1-2, "...when she was growing up, her uncle who was an engineer suffered a stroke...". Her uncle lost his job, relied on charity and lived on the streets.

21 C

Remark: The answer is C because he repeatedly declined Kate's family's offers to move in with them as he wanted to stand on his own. This can be supported from paragraph 3, line 4.

22 A

Remark: In paragraph 5, line 2, "Car parks are busy during the day but are vacant at night." Therefore, it is accessible. The answer A is correct.

23 A

Remark: A is correct. Based on paragraph 8, line 3, the guest mentioned that she has many friends now since she began sleeping there.

24 C

Remark: Based on paragraph 8, line 6, "With the benefit of interrupted sleep, she was able to perform well at her workplace..." Therefore, C is the best choice of answer.

25 D

Remark: The answer is D because in the last paragraph, lines 4-5, she did not mention meeting the needs of the homeless, instead, Kate looks forward to getting more volunteers, reviewing work with corporate and business partners and having more funds to finance her work.

26 C

Remark: In the last paragraph, lines 5 and 6, "It takes hard work, passion and will to succeed... if you truly believe in something, you can make it happen." The answer C is correct.

Part 4

27 G

30 C

28 H

31 B

29 E

32 D

Part 5

33 E

37 bottles

34 A

38 materials

35 F

39 reduces

36 D

40 planning

Part 1

Question 1

| | |
|----------|----------------|
| To: | gina@email.com |
| Subject: | Sports club |

Hi Gina,

Thank you for your e-mail. It's really great to hear from you.

I'm truly happy to hear that you are indulging in sports. In my opinion, I suggest that you join the Badminton Club. It will be great for someone with an excellent physique like you. The sports equipment is inexpensive. Furthermore, it's an indoor sport, which means you can play anytime without worrying about the weather. You will also acquire new skills, sportsmanship qualities and new friends.

I hope I have provided you with the much-needed advice. All the best.

Warmest regards,
Adelynn

Part 2

Question 2

Kindness is one of the greatest virtues of life. A simple act of kindness can go a long way in changing a person's life. When the world was raged by the Covid-19 pandemic back in year 2020, many families struggled to make ends meet.

My neighbour, Johan, faced the same fate as many others. His father lost his job due to the pandemic and was in dire need of food supplies after three months of lockdown. My family was very concerned about their situation. I informed my parents, and we started helping his family with their daily food supply. My family would go to the supermarket and get sundry supplies for them. We did it for nearly six months. At the end of the sixth month, Johan's parents managed to get temporary employment from my uncle's company. They were so appreciative and felt indebted to us. However, my parents told them it was their responsibility to help those in need.

I believe that kindness is a vital aspect of humankind, to assist others in rendering the much-needed help to ease others' hardships. We should encourage people to be kind through moral education in school, campaigns in all institutions, social media platforms and other avenues. By doing so, we will have a society that practices kindness in their daily lives.

Part 3

Question 3

Sizzlers Café: A Hotspot Eatery in Bertam

If you are looking for a hotspot eatery in Bertam, look no further than Sizzlers Café. Snuggled between Vision Park and Kristal Business Centre, it is the most notable hangout place for people from every walk of life.

This café offers a welcoming environment for all as it is a place where families come together to build memories. As you enter, you will be bedazzled by the setting; a delightful fusion of antique cut stones and luxuries of modernity. The exposed red brick walls add an aesthetic feel of a rustic ambience. The dim façade also elevates the classiness of the interior, where the premise is illuminated mainly from the skylight.

My first time at Sizzlers Café was during my mother's birthday. I had their signature dish, the succulent and flavoursome rib eye steak with mixed garden salad, mashed potatoes topped with parmesan shavings and balsamic glaze drizzle. The steak was grilled to perfection. I could still recall the slight chew, tenderness and juiciness merging into a mouthful. Lastly, I completed my course by savouring the famous s'mores waffles with apple strudel and fluffy macarons with vanilla ice cream. As a passionate foodie, these dishes had the warmth of home-cooked meals based on its wholesome flavour. In addition, their range of drinks from fresh juices, smoothies and brewed coffees are sold at a reasonable price. I recommend Sizzlers Café to other people as it is a great place to enjoy scrumptious meals at a modest price. With an array of choices and an all-you-can-eat-style menu, best believe there is always something for everyone.

Question 4

Teenagers and Social Media

Social media has connected us in many convenient ways. It has brought people together by bridging gaps in communication with families, friends and co-workers. Social media gives everyone an equal voice to share their opinions. Besides that, it allows people to create online identities, communicate and build a network.

Teenagers mainly use social media for entertainment and self-expression purposes. Some popular social media are Facebook, WhatsApp, TikTok and YouTube. Research has shown that the most preferred social media platform for teenagers is Facebook. They spend most of their time scrolling Facebook, chatting with friends, watching videos and joining online discussions. On average, teenagers spend about 4.2 hours a day on social media. Spending too much time online will leave a negative impact on their mental health. They will be more vulnerable, prone to cyber bullying and lack self-esteem. Moreover, they will also be addicted to it. Teenagers need to know how to control themselves. It is not easy, but reducing the usage will enable them to spend more time on other things. It helps them stay focused on real-life matters such as homework and family relationship.

In addition, teenagers need to set a time limit spent online. They can also delete the apps they usually spend most of their time on during school days as it will restrain them from using the apps regularly.

Question 5

If I were given three wishes, I would establish a supermarket that offers the lowest price, run a sports club for children deprived of sports facilities and build a university for the underprivileged. These three wishes are crucial for me to contribute to humanity. I would be the happiest person in the world as I would be able to change lives and make a difference.

Firstly, human needs food. My supermarket will provide the cheapest price list for all essential goods. Everyone needs energy to stay alive to do the necessary chores or work. I would be so elated to see that no one will ever be hungry.

Secondly, my sports club would provide the much-needed facilities for children to practise healthy lifestyle. Engaging in sports will allow children to develop physically, mentally and emotionally. They will also gain positive personality traits and live healthily.

Finally, my third wish is to build a university which would provide quality education to deserving students from low-income families. These students may have achieved the necessary grades but can't pursue their tertiary education due to financial constraints. With the belief that education should be for every student who qualifies, it would be a fitting wish for these children to have a bright future.

It will be the best moment in my life if these three wishes became a reality. The three aspects of life, namely, food, sports and education, are vital for our lives. We would have a community that are well-fed, healthy and cognitively sound. Nothing is impossible, and hopefully, my wishes will come true for the betterment of the world.

Note:

**To obtain higher mark, it is recommended for the students to write in narrative form/genre.*

PAPER 1

Part 1

- 1 **C**
Remark: The phrase in line 1, “...it is necessary to upgrade the path to the front entrance...” shows the purpose of the written letter as the visitor expresses the need to improve the path. Therefore, C is correct.
- 2 **B**
Remark: The phrase in lines 1-2, “...uses fresh bananas and cheese from trusted local suppliers...” means the great ingredients and taste. So, B is the correct answer.
- 3 **B**
Remark: The sentence in lines 1-2, “With time, I have become comfortable with it, which is the key to successful picture taking,” relates to her experience posing in front of the camera.
- 4 **A**
Remark: A is true based on the point “delivering magazines to schools monthly” is similar to making sure the subscribers get their magazines.
- 5 **B**
Remark: The sentence in lines 5-6, “With its new look, the area can be promoted as a tourism spot” suggests that the place will gain popularity. The answer is B.
- 6 **C**
Remark: The correct answer is C based on the phrase “...the only institute in Malaysia recognised for final year credit transfer to leading overseas universities” shows the collaboration made in credit transfer.
- 7 **A**
Remark: The whole text is listing the benefits of online ordering in the food business. The phrases “...no longer just an optional feature...” and “...an essential part of the operation and a key source of income” in lines 1-3, support the answer A.
- 8 **B**
Remark: B is correct because people can design their own apartment online based on the steps shown in the advertisement.

Part 2

- 9 **A**
Remark: The word “described” is aptly used in this context as it labels the current generation of youth as the internet generation. Therefore, the answer is A.
- 10 **D**
Remark: The word “offers” is more appropriate to use with “preferred” as it provides an alternative to making voice calls. The correct answer is D.

- 11 **C**
Remark: C is the most accurate answer. We use “interacting” as it compensates the idea of texting with friends and loved ones.
- 12 **A**
Remark: A is correct as “constantly” shows how often university students perform the activity.
- 13 **B**
Remark: The word “common” in answer B is suitable to be used in this text. It shows a typical routine among young internet users nowadays.
- 14 **A**
Remark: The word “bring” collocates with the sentence “...young people from different backgrounds or places...”. Therefore, A is true.
- 15 **B**
Remark: The word “since” emphasizes the phrase “...becoming as popular too...” which refers to the reason for online friendships. B is the most accurate answer.
- 16 **D**
Remark: The idea of back in those days, the internet is not widely used as compared to now. So, D is true.
- 17 **C**
Remark: The word “expose” is the most suitable answer to be used as it correlates with the darker side of the internet. The answer is C.
- 18 **B**
Remark: B is true. It’s more appropriate to use the word “occurs” to show the impact of receiving unkind comments or posts.

Part 3

- 19 **A**
Remark: A is true based on the last sentence of paragraph 1, “*Without doubt, he liked building things because he felt comforted by it,*” clearly shows that the writer’s father liked the comforting feeling of building things.
- 20 **C**
Remark: The answer C is correct. The word “mistakenly” correlates with the word “punished” in line 3, paragraph 2, where the writer’s father chopped off the legs of the dining table in half just so he could sit comfortably.
- 21 **A**
Remark: Line 2 of paragraph 3, “*To me, none of these could match the little things he made just for me with his two hands,*” clearly expresses how the writer admires her father’s talent. The correct answer is A.
- 22 **D**
Remark: There is no evidence to support options A, B or C in paragraph 3. The best answer is D, where the writer’s mother had a different idea from her father as she thought they only needed some lovely decorations.

23 B

Remark: The writer’s father wanted her to forget about the doll’s house, like how he never got the cart when he was a boy. B is the correct option.

24 B

Remark: The phrase “...since I played with the doll’s house” in line 30, indicates the time when the writer was playing with it. The correct answer is B.

25 D

Remark: D is the best option as the phrase from line 37, “...put his arm around me...” indicates how close they were and how much she didn’t want to leave her father.

26 A

Remark: The story highlights how the writer’s father teaches her important living skills to make her prepare for her future life. Hence A is correct.

Part 4

27 C

30 B

28 D

31 H

29 G

32 A

Part 5

33 E

37 company

34 A

38 pressure

35 F

39 strategy

36 D

40 competitive

PAPER 2

Part 1

Question 1

| | |
|----------|------------------|
| To: | diana@email.com |
| Subject: | Let’s help Julia |

Hello Diana,

I am so excited to see Julia’s new house this Sunday. Yes, we need to lend her a helping hand. Moving into a new place is an exciting yet challenging experience. Let’s meet at the local park near Julia’s new residence as it offers ample parking space for us. We should be there at 8.30 a.m. so we can promptly assist them with packing and unpacking, categorising items, labelling and carrying the boxes inside.

In addition, we can bring cleaning supplies and other necessary tools to make the new house spotless. My mother will prepare a hearty meal for us. I will also bring some snacks and beverages to keep everyone energized throughout the day. Let’s create a warm and welcoming environment for Julia and her family. See you!

Hana

Part 2

Question 2

Malaysia is a country rich in cultural diversity, and its traditions hold a significant place in the hearts of its people. In this essay, I will discuss some of the cultural traditions that are still practised in Malaysia, the importance of appreciating these traditions, and ways to encourage young people to keep them alive.

Malaysia is known for its vibrant festivals, such as Hari Raya Aidilfitri, Chinese New Year, and Deepavali. These celebrations involve traditional customs, music, dance and attire. Moreover, cultural practices like batik making, traditional music performances, and martial arts such as *silat* are still cherished today.

Appreciating our cultural traditions is vital as they provide a sense of identity, connect us to our roots and foster a strong community bond. These traditions showcase our shared heritage and values, fostering understanding and unity among Malaysians.

To encourage young people to keep these traditions alive, we need to educate them by incorporating cultural studies into the school curriculum and organising interactive workshops that can spark interest and appreciation. Community engagement through events and festivals, allows young people to actively participate and experience the richness of their culture firsthand.

In conclusion, Malaysia's cultural traditions are vital in shaping its identity and should be celebrated and preserved. By appreciating our traditions, we strengthen our national unity and create a sense of pride in our diverse heritage. Through education and community involvement, we can inspire the younger generation to embrace and uphold these traditions, ensuring their continuation for years to come.

Part 3

Question 3

A Student's Delight: The Attraction of Online Games

Students all across the world are playing more and more online games for personal enjoyment. The same goes for me. As a result of technological advancements and the widespread use of the internet, today we have access to a vast selection of online games. These dynamic and immersive experiences draw my attention and offer fun, challenges, and opportunities for social engagement.

Static Legend is one of the online games that have captivated my attention and creativity. It provides an unforgettable online gaming experience, whether you are looking for exhilarating combat, captivating stories, or a sense of community. In this article, I will explain the factors which led to Static Legend becoming my go-to source of pleasure while exhibiting its fascinating gameplay, enjoyable social connections, and positive effects on my life.

My love for Static Legend largely stems from its thrilling gameplay. Players can go on exciting journeys and participate in ferocious battles in this game, which blends action, strategy, and exploration. Every minute is daring and challenging, whether I am navigating enormous landscapes, working out challenging riddles, or indulging in intense player-versus-player (PvP) combat. I can lose myself in the game's interactive world for hours because of the expertly constructed characters, special skills, and surreal settings.

It can be difficult to strike a balance between studying and playing online games, but it is possible with careful planning and self-control. I start by making and following my study timetable, which helps me finish my projects, assignments, and revision activities on time. Then, I set strict time restrictions for playing online games. For instance, I set aside a certain number of hours on the weekends or a certain amount of time each day after finishing my study-related tasks.

In conclusion, self-discipline is essential for balancing studying and gaming. I can play my favourite online games and still succeed academically if I have good time management skills, stay committed to my goals, and set aside time for both studying and gaming. As the saying goes, all work and no play make Jack a dull boy.

Question 4

It was the beginning of a new day for Kumar, and the place looked vastly different from his familiar surroundings in the bustling city he called home. He found himself standing on the sandy shores of a pristine tropical island. Crystal-clear azure water stretched before him, gently lapping against the powdery white sand.

Kumar's eyes widened in awe as he basked in the breathtaking vistas around him. Towering palm trees swayed in the gentle breeze, casting dappled shadows on the ground. Exotic birds soared through the sky, their

vibrant feathers painting the air with splashes of colours. Intrigued by this unexpected paradise, Kumar kicked off his shoes and began to explore the island. He wandered along the shoreline, feeling the warm sand between his toes and the cool ocean spray on his face. The air was filled with the sweet scent of tropical flowers, and the melodious sound of waves crashing against the shore was like a soothing lullaby.

As he ventured deeper into the heart of the island, Kumar discovered a hidden waterfall cascading down a lush green cliff. The water glistened in the sunlight, inviting him to take a refreshing dip. With a smile on his face, he dove into the cool pool at the base of the waterfall, feeling a sense of liberation and joy over him. Time seemed to stand still as Kumar explored the island's natural wonders. He climbed to the top of a hill, where a panoramic view unveiled the island's majestic beauty in its entirety. The vibrant colours, wildlife, and tranquillity of the surroundings filled his soul with a profound sense of peace and serenity.

At that moment, Kumar made a silent promise to himself. He would carry the spirit of the island with him, infusing his busy city life with the tranquillity and appreciation for nature he had discovered. He would make time for moments of stillness, reconnecting with the beauty around him and nurturing his well-being.

With a heart full of gratitude, Kumar bid farewell to the island, knowing that its magic would forever etched in him. He returned to his city life, but he was forever changed. Kumar sought out green spaces, incorporating walks in parks and picnics amidst blooming flowers into his routine. He prioritised moments of reflection and found inspiration in the smallest wonders of nature that surrounded him.

Question 5

A Visit to the Penang State Museum

Visits are always beautiful and fill a person's mind with joy and enthusiasm. Last week, our school arranged a visit to a museum in Central Georgetown Penang. The Penang State Museum greets its visitors with a regal bronze statue of Captain Francis Light, the founder of the Penang Straits Settlement. It is touted to be one of the most reputed and famous state museums in the country.

The bus provided by the Parents and Teachers' Association made for a smooth start to the day as everyone arrived at the location at the same time. I would like to thank the sponsor on behalf of the English Language Club; it was a wise decision that ensured everyone's safety. The students were split up into groups of five at registration, done to simplify supervising the participant.

The trip to the Penang State Museum provided the students with several advantages, for instance, gaining knowledge on a range of subjects pertaining to Penang's history, culture, and heritage. The creation of Penang by Captain Francis Light, the colonial period under British control, the growth of trade and commerce, and the important occasions that impacted the state's history were all topics discussed in class. It was unquestionably a nice tale to share with their classmates. Additionally, they gained knowledge about the traditions, festivals, holidays, and distinctive features of each culture. Knowing the aforementioned things about our culture will help you as a member of this community.

Organising more visits to museums for school clubs can bring numerous benefits and enhance the educational experience for students as museums offer interactive exhibits, hands-on activities, and educational programmes designed to engage students actively. Through tactile experiences, students can explore various subjects, such as science, history, art, and technology, dynamically and experientially. This will benefit other clubs at school too. On top of that, museum visits can complement and reinforce topics covered in the classroom. Students can witness real-life examples that bring textbook concepts to life, making abstract or complex ideas more tangible and relatable. This connection between classroom learning and real-world applications enhances students' understanding and enthusiasm for the subjects.

School clubs can give students special educational opportunities, encourage a love of learning, and support their overall development by planning additional trips to museums. Visits to museums enhance the curriculum, expand students' horizons, and foster a greater appreciation and understanding of their surroundings.

The visit had not just left the students with memorable moments but also with a lot of fruitful experiences and knowledge.

Reported by:

Rudra Alhani

.....

Rudra Alhani

Secretary of English Language Club

PAPER 1

Part 1

1 C

Remark: In the passage, Vanessa mentions that she was piling up empty jars and wanted to give people a reason to reuse them with her homemade candles. This emphasises her intent to reduce waste, which aligns with promoting recycling. So, the answer is C.

2 B

Remark: The notice indicates that the council is initiating a project to benefit its older residents. The mention of free transportation service, the use of vans and a minibus, and the need for more volunteers further supports this answer.

3 C

Remark: The excerpt mentions that Salina, a local businesswoman, expresses hope that her business will improve due to the new attraction. The opening will hopefully allow local businesses to grow by increasing foot traffic and visitors.

4 A

Remark: The e-mail from Dean, “*From your social media updates, it seems like you enjoyed yourself,*” indicates that he is following Arya on social media. He is also aware of her activities. Therefore, option A is the most accurate answer.

5 B

Remark: The advertisement states that the centre’s clinical decisions are made based on the patient’s needs and contemporary evidence-based medicines, which means the treatments are grounded in scientific research and evidence. Therefore, the most accurate answer is B, which focuses on evidence-based medicines for their patients.

6 A

Remark: The notice implies that customers should be prepared and make necessary arrangements to give way for the work. Option A is correct because the notice asks the customers to schedule a suitable time for the work to avoid inconvenience.

7 B

Remark: The text explicitly states that scammers can deceive everyone, regardless of background, age, or income level. It also emphasises that scammers take advantage of people’s lack of awareness, suggesting that being cautious and alert can prevent individuals fall victim to scams—this supports option B.

8 C

Remark: The text states that the volunteers will be taking part in a survey to record the latest numbers of local species within the area. This suggests that their primary task will be to observe and count the animals. Therefore, option C is the correct.

Part 2

9 B

Remark: Answer B is correct because “relies” mean to be dependent. In this context, people need to embrace a lifestyle that relies on using natural resources.

10 A

Remark: Recycling, cutting down on waste, and being efficient with energy use are examples of green living strategies, as listed in the text. Therefore, A is the answer.

11 B

Remark: The answer is “require” because the text encourages people to start an eco-friendly lifestyle. The most suitable answer is B.

12 C

Remark: The sentence talks about “small but meaningful” steps towards green living. These steps are specific actions that individuals can take. Hence, C is the correct choice.

13 C

Remark: The context suggests replacing old appliances with energy-efficient ones. This action implies a change or substitution, so “switching” is the appropriate option.

14 A

Remark: The sentence discusses controlling the quantity or volume of energy used. Therefore, “amount” is the correct answer.

15 D

Remark: The sentence suggests people switch to LED bulbs, which last longer than traditional ones. The word “last” implies a longer lifespan or duration, so D is the suitable option.

16 B

Remark: The sentence suggests that eco-friendly habits will lead to economic gains. Therefore, “create” is the appropriate choice to show how these habits will be healthier for us and our families.

17 C

Remark: Growing your own garden allows your family to have direct access to fresh and nutritious food and saves money on groceries. All of these are the benefits one can get from doing the activity. The correct answer is C.

18 B

Remark: The sentence concludes that we need to make the initial efforts to start green living. These efforts may reduce pollution and protect our natural resources for the future. Therefore, answer B is correct.

Part 3

19 C

Remark: The context suggests that Chong is a talented individual who specializes in desserts. The sentence, “*Desserts? I have enough knowledge to make very good ones,*” from lines 4-5, supports option C.

20 C

Remark: The text mentions that the café serves everything edible, which is a unique feature that sets it apart from others, as mentioned in lines 9-10, “*... everything you see on the plate can be consumed.*” Therefore, the answer is C.

21 **D**

Remark: The phrase “... the best decision we made” is likely referring to their decision to open the café on the first floor above a bookshop, as stated in line 18. The answer is D.

22 **A**

Remark: The partners were worried about giving the wrong impression to the customers. The answer can be supported in lines 19-22, “*We don’t have anything on display because everything’s prepared to order and takes a while to be served. If we were on the ground floor and people looked in and saw nothing, they’d definitely get the wrong idea about our café.*” A is correct.

23 **B**

Remark: The text suggests that the partners have limited the amount spent on wages, as stated in lines 23-24, “*They are there all the time and this has helped to reduce the need for extra hands besides minimising the operational expenses.*” B is the right answer.

24 **B**

Remark: They are in no rush to expand the café because they’ve allowed it time to grow. In line 36, Johan also added that they agreed that they would just go with the flow. Hence, option B is the most accurate.

25 **A**

Remark: The partners felt overwhelmed due to the demands of running the café, especially in the early stages, where introducing new items to the menu once a month was too much to keep up. Eventually, they only offer a new item every three to four months to avoid burnout. The answer can be supported from lines 41-42.

26 **B**

Remark: The final paragraph suggests that the partners will be maintaining their speciality and putting going online on hold as they can only focus on their physical customers. Therefore, B is correct.

Part 4

- | | |
|------|------|
| 27 F | 30 A |
| 28 D | 31 B |
| 29 H | 32 G |

Part 5

- | | |
|------|--------------------|
| 33 A | 37 bookings |
| 34 F | 38 paperless |
| 35 C | 39 recommendations |
| 36 E | 40 itineraries |

Part 1

Question 1

| | |
|---|-------------------|
| To: | lily@email.com |
| Subject: | Working part-time |
| <p>Hi Lily,</p> <p>I think working as a cashier at a bookshop would be more suitable for you since you love reading and being around books. It would be less tiring compared to standing as a promoter all day, and you'd get to interact with people who share similar interests.</p> <p>As for me, I intend to take a short trip and enjoy some quality time with my family during the holidays. I might also look for a part-time job to gain working experience.</p> <p>Take care!</p> <p>Your sincerely, <i>Harisa</i></p> | |

Part 2

Question 2

Advertisements play a significant role in influencing people's purchasing decisions. Among the many advertisements I have seen, one of the most interesting is the one for the Samsung Galaxy Smartphone. This advertisement stood out the most because of its creativity, colourful visuals and engaging storyline.

It starts by showing the phone in various real-life situations, capturing its sleek design and innovative features. Then, it progresses towards how Samsung demonstrates the camera's quality through vibrant images of nature, travel, and everyday moments. The upbeat background music and energetic tone made it even more captivating.

Advertisements can be a powerful tool in persuading people to buy certain products. They often highlight the best features to convince the audience that they need to have the product. For example, some advertisements use an emotional approach to make people feel that buying the product will improve or upgrade their lives in some way.

In conclusion, advertisements not only entertain but also influence our choices. A creative and attractive advertisement can capture our attention and make us think about buying something we never thought we needed, emphasising the significant impact of advertisements in influencing consumer behaviour.

Part 3

Question 3

James was walking along the beach when he tripped over a strange black object. It was an unremarkable-looking stone at first glance, but upon closer inspection, it emitted a faint, eerie red glow. The object was roughly oval, smooth but unnervingly cold to the touch. Intrigued and somewhat apprehensive, James decided to take it home, unaware that this innocuous artefact would soon upend his life in ways he could never have imagined.

The moment James brought the object into his home, peculiar things began to happen. His normally tranquil house was then plagued with unsettling occurrences: lights flickered erratically, shadows danced on the walls, and an inexplicable chill permeated the air. The object seemed to be the epicentre of these disturbances, plunging James into a maelstrom of supernatural chaos. His once-peaceful life was now a battleground of inexplicable phenomena that defied rational explanation.

Desperate to rid himself of the object, James embarked on a series of increasingly desperate measures. He tried to bury it, hoping that the earth would absorb its malevolent influence, but the next morning, it reappeared in his living room as if mocking his efforts. He even sought the help of a local historian, who suggested that the object might be an ancient relic imbued with dark energies. Each attempt to destroy it—whether by fire, water, or force—was met with abject failure; the object remained impervious, unscathed, and ever-present.

James's attempts only led to further complications. The stress and fear began to erode his relationships and his mental well-being. Friends and family grew concerned about his erratic behaviour, and soon, he found himself increasingly isolated. The object seemed to exert a psychological grip, feeding on his anxiety and paranoia, making every solution he pursued feel like a futile endeavour. His home, once a sanctuary, had transformed into a place of torment and unease.

Ultimately, it was only when James accepted the object as a part of his life that he began to find some semblance of peace. He learned to coexist with its presence, incorporating it into a strange, new routine. While the supernatural disturbances persisted, they became less disruptive over time. The object remained an enigma, but James had come to terms with its influence, learning to navigate the chaos it had wrought and finding a way to rebuild his life amidst the lingering shadows of his unwelcome discovery.

Question 4

A Memorable Photograph By, Aravindan Nambiar

Among the countless photographs I have taken throughout my life, a picture of my family, captured on a summer evening at the beach during our holiday in Langkawi, stands out as truly unforgettable. It perfectly encapsulates the joy and togetherness we felt that day. Every time I look at it, I am transported back to that serene and blissful moment.

The picture was taken in June last year, right as the sun was setting, casting a golden hue over the calm waters. In the background, you can see the gentle waves crashing onto the shore while the sky is painted with shades of orange, pink, and purple. My family and I are all smiling, standing close together, our feet buried in the warm sand. It was a simple, yet extraordinary moment, one that we cherish deeply.

What makes this photograph particularly special is not just the beautiful scenery, but also the emotions it evokes. It was the first time in years that we managed to go on a holiday together. Life had kept us busy, but that day, we ignored our worries and enjoyed each other's company. The laughter, the stories we shared, and the peaceful sound of the waves made it a perfect day.

Looking back at the photograph, I am reminded of the warmth of the sun on my skin, the feeling of complete contentment, the sound of the ocean and the smell of the salty sea breeze. The image holds the power to reignite those emotions, making me feel as though I am standing on that beach once again.

In conclusion, this photograph is more than just an image; it is a portal to a precious memory. It captures a moment of pure happiness and serves as a reminder of the importance of spending time with loved ones. It is a memory I will always hold dear, and I am grateful to have it preserved in such a beautiful way.

Question 5

To Madam Gomez Alfonso, Teacher Advisor of SMK Star Intellect Environmental Club
From Nila Elan, Secretary of SMK Star Intellect Environmental Club
Subject Report on Reducing Plastic Use in School

Introduction

The pervasive utilization of plastics has become an increasingly pressing issue within our school environment. Excessive plastic use jeopardizes the ecological integrity of our surroundings and contributes to broader environmental degradation. This report delineates the adverse effects of plastic on our school grounds, proffers practical measures students can adopt to mitigate plastic use, and elucidates methods for engaging the local community in this crucial endeavour.

Impact of Excessive Plastic Use

The rampant use of plastics within our school has precipitated several detrimental consequences. Plastics, known for their non-biodegradable nature, accumulate in the environment and exacerbate pollution. This accumulation has led to unsightly littering around the campus, with plastic debris frequently found in gardens, playgrounds, and water bodies. The waste not only mars the aesthetic appeal of our surroundings but also poses a risk to local wildlife, which may ingest or become entangled in plastic materials. Furthermore, the persistence of plastic waste can lead to long-term environmental harm, impeding the natural processes of decomposition and nutrient cycling.

Recommendations for Students

Students can implement several proactive strategies to counteract the adverse effects of plastic waste. Firstly, adopting reusable alternatives to single-use plastics is paramount. Students should be encouraged to utilize reusable water bottles, food containers, and shopping bags to reduce their reliance on disposable plastic items. Raising awareness about the importance of recycling through educational campaigns and other school events such as “Plastic-Free Days” or “Waste Reduction Challenges” could galvanize students to actively participate in reducing plastic consumption. These events can foster a culture of environmental responsibility and encourage students to adopt more sustainable practices in their daily lives.

Community Involvement.

Engaging the local community is essential to amplifying the impact of plastic reduction efforts. Schools can collaborate with local businesses and organizations to sponsor educational workshops and seminars on plastic waste management. Schools can access additional resources and expertise to bolster their initiatives by forging partnerships with these entities. Furthermore, community clean-up drives need to be organized to address plastic pollution in the school vicinity and raise awareness about the importance of collective action in environmental conservation. Lastly, schools should advocate for the implementation of local policies aimed at reducing plastic use by working with local government authorities and environmental groups. Schools can contribute to the formulation of regulations that promote sustainable practices and reduce plastic consumption on a broader scale.

Conclusion

The excessive use of plastics poses a significant threat to the environmental quality of our school and its surroundings. Through these measures, reusable alternatives, enhancing recycling efforts, and engaging in community-based initiatives may lead to mitigating plastic waste. It is possible to foster a more sustainable and environmentally conscious school environment through collective action and collaboration with the local community.

PAPER 1

Part 1

1 A

Remark: The buyer discovered the product defects late as mentioned in lines 1 to 2. Therefore, A is the correct answer.

2 C

Remark: Although the renovation is ongoing, the hotel confirms that other facilities are running “as usual”, implying some are unavailable, as stated in lines 3 and 4.

3 B

Remark: Lines 3 to 5 encourages readers to be eco-friendly and financially wise, promoting second-hand shopping habits.

4 B

Remark: Lines 3 to 5 show that Amad reflects on enjoying data and interacting with people, suggesting the need for a work-life or skill balance. The correct answer is B.

5 A

Remark: The answer is A. From lines 2 to 3, mobile manufacturers are competing to improve auto-focus, showing it's a valued feature.

6 C

Remark: Line 6, the solar lighting project is described as part of the city's move toward sustainability. C is true.

7 A

Remark: Lines 3 to 5, the teacher says the app solves many issues she's had over the years, suggesting it works well for her. The answer is A.

8 C

Remark: The correct answer is C. As stated in lines 3 to 4, the writer says she has “*heard nothing like it*” and calls it a “*game changer*,” showing originality.

Part 2

9 D

Remark: The answer is elements. From line 1, being an influencer depends on strong digital content creation.

10 B

Remark: Influencers need content that attracts or interests their target audience. Therefore, ‘appeal’ is the correct answer.

11 A

Remark: The sentence discusses different routes people take to become influencers. The answer A is true.

12 D

Remark: Some influencers strongly believe in the need for writing expertise, as mentioned in line 6.

13 C

Remark: Lines 6 to 7 state to allocate time thoughtfully, which fits the context of planning. C is accurate.

14 A

Remark: Brainstorming is described as the most challenging stage in the process, making the answer A correct

15 B

Remark: Line 9 refers to identifying a strong area or skill in content creation. 'Strength' is the best answer to fit the sentence.

16 C

Remark: The sentence discusses achieving outcomes from using proven techniques. C is correct.

17 B

Remark: From line 11, 'deliver' fits the idea of presenting content in innovative ways.

18 C

Remark: Line 12, the writer mentions getting creative ideas from unexpected sources. 'Inspiration' is the most suitable answer to be used in the sentence.

Part 3

19 B

Remark: Sentences from lines 4 to 5 state his wife, Suriya, needs him to be in and out the whole day at the shop.

20 A

Remark: In line 10, the text mentions the children played there loudly, and the homeowner never disturbed them.

21 C

Remark: The writer says "*Terror gripped me so I sprinted off...*", shows how frightened he was. The answer C is true.

22 A

Remark: Upon hearing a P.Ramlee song, it made the writer felt like he had gone back in time.

23 B

Remark: As he focused looking at the wedding photo, he noticed a faded scar on the groom's cheek and that made him realised that the groom was actually the old man who had saved him. B is the answer.

24 D

Remark: From lines 34 to 35, the writer felt awkward and unsure whether to congratulate the man or not.

25 **B**

Remark: The answer is B. From lines 37 to 38, the old man mentioned that “*It was those sounds of laughter that helped to make our days, especially for my wife...*” suggesting that his wife loved hearing the children’s laughter.

26 **D**

Remark: The old man’s words about celebrating life made the writer emotional and led him to hug the man. The correct answer is D.

Part 4

27 H

28 D

29 E

30 A

31 B

32 C

Part 5

33 E

34 A

35 B

36 F

37 distraction

38 productive

39 attention

40 deadlines

PAPER 2

Part 1

Question 1

| | |
|----------|---------------|
| To: | ben@email.com |
| Subject: | A new watch |

Dear Ben,

I’ve been meaning to reach out, as it’s been a while since we last spoke. I appreciate your message. From what you’ve mentioned, buying a new watch seems to present a tricky situation. To start, I decided to buy a new watch because my old one had become unreliable. So, I thought it was finally time for a change, seeing that a good watch helps me stay organized and punctual throughout the day. I paid about RM150 for it, which I think was a fair deal. I personally believe it’s better to buy from a shop. There’s something more reassuring about trying the watch on first, checking the fit and feeling how it sits on your wrist. Also, if anything goes wrong, it’s easier to deal with returns in person. That’s all from me. Hope this helps!

Sincerely,
Carmen

Part 2

Question 2

Music and Its Influence on Teenagers

It is often said that music is the language of the soul. A recent survey shows that around 85% of teenagers listen to music every day to express their feelings. Clearly, music has always been a strong force that shapes emotions, thoughts and behaviours. This essay will explore the type of music I enjoy, the reasons behind my choice and the role music plays in my daily life.

To begin with, my favourite type of music is pop. More specifically, I am a big fan of artists like Taylor Swift and Ed Sheeran. Most of the time, I find myself listening to pop songs while relaxing at home or commuting to school, seeing that pop music offers both catchy rhythms and relatable lyrics. As a personal example, the song “Love Story” by Taylor Swift always reminds me of my teenage dreams and cheerful memories. All in all, pop music brings colour and excitement to my everyday experiences.

Moving on, the reason I am drawn to pop music is because it energizes and motivates me. Whenever I am studying or working out, I prefer to play pop songs in the background as they have a lively beat that instantly lifts my mood. For instance, after a long and exhausting school day, an upbeat track like “Shape of You” by Ed Sheeran never fails to recharge my spirit. Consequently, pop music is not only a form of entertainment for me but also a real source of motivation and joy.

Furthermore, music holds a very important place in my life. It goes far beyond just being a hobby; it is a true companion that helps me deal with emotions and stress. Whenever I feel overwhelmed or lonely, I turn to my favourite playlists for comfort, as they have the power to heal and soothe. As a case in point, during the long months of the pandemic lockdown, music was my greatest source of comfort, making difficult times a bit more bearable. To sum up, music acts like a loyal friend who always sticks around.

In conclusion, I sincerely hope that music will continue to inspire and uplift teenagers around the world in the years to come. As the famous philosopher Friedrich Nietzsche once said, “Without music, life would be a mistake.” Truly, music is a universal language that brings joy, strength and connection to all who listen.

Part 3

Question 3

Race Against Time

Henry was excited when he heard, “Good afternoon passengers, and welcome aboard the 12:45 express to Central City.” As the train began to glide smoothly out of the station, he settled into his seat, heart pounding with anticipation. After months of sleepless nights and constant preparation, today marked the most important interview of his life with a prestigious architecture firm known across the country. Everything seemed perfect. He had arrived early, dressed sharply and had time to grab his favourite latte before boarding.

Unfortunately, fate had other plans. Just an hour into the journey, the train came to a slow, screeching halt in the middle of nowhere. Moments later, the conductor’s voice echoed through the speakers, “Ladies and gentlemen, we apologise for the delay. A fallen tree has blocked the tracks ahead. We are currently waiting for maintenance crews to clear the tracks.”

Immediately, Henry’s palms began to sweat. Time was ticking. The interview was at 4:00 PM sharp, and it was already past 2:00. Clearly if he didn’t act fast, he’d miss the opportunity of a lifetime.

Without wasting a second, Henry grabbed his bag and rushed toward the nearest door. The crew tried to stop him, but desperation had taken over. He sprinted along the tracks until he reached a small countryside station a few kilometres back. There, he flagged down a local bus just pulling out. “Central City, please—it’s urgent!” he pleaded.

As the bus bounced along narrow roads and weaved through traffic, Henry checked his watch obsessively. The bus was slow, and to make things worse, it stopped at nearly every village. Even so, he kept his cool. At the next major stop, he got off and hailed a cab, offering a generous tip if the driver could get him there on time.

By some miracle and a few near heart attacks later, Henry arrived outside the towering glass building with seven minutes to spare. He checked his reflection in the cab window, wiped his forehead and straightened his shirt. Then, with determination burning in his eyes, he walked through the lobby doors as if nothing had gone wrong.

In the end, Henry nailed the interview! It wasn't because of his portfolio but because of the resilience, quick thinking and grit he showed even before stepping into the room.

Question 4

To: Principal of SMK Pasti Berjaya

Title: An Incident at Language Club Talent Show

Introduction

According to a recent survey, 70% of school clubs believe that managing public performances helps students grow in confidence and leadership. However, events don't always go as smoothly as planned. This report entails the recent Language Club Talent Show Incident.

What Happened?

The main issue occurred when the sound system stopped working during a singing performance. The incident happened midway through the event, and the technical team rushed to solve the problem. But the show had to be paused for about 15 minutes, as the speakers were not responding due to a loose cable. Seeing this, the audience became a little restless and the performer was frustrated. In the end, we managed to fix the issue and resume the show, though it caused a noticeable delay.

What the Club Members Learned from Handling the Incident?

Despite the challenge, our club members learned several valuable lessons. The most important thing is we realised the importance of staying calm under pressure, seeing that a positive attitude can keep the audience patient and the event running smoothly. For instance, a few members helped lighten the mood by interacting with the audience and offering quick updates, which helped keep the atmosphere friendly.

Ways To Improve Future Events

To avoid similar issues next time, we will schedule a full technical sound check a day before the event, not just on the same day. Then, we plan to have backup equipment available, such as extra microphones or cables, because relying on a single setup is proven to be too risky. In short, better preparation and backup planning will help ensure the next event runs without experiencing any possible hiccups.

Conclusion

In conclusion, although the sound system issue interrupted the show, it became a valuable learning experience for everyone involved. As the saying goes, "Every setback is a setup for a comeback."

Prepared by,

Danila

Secretary of Language Club,
SMK Pasti Berjaya.

Question 5

School Website

Let's face it, today's students live online. With that in mind, it's no surprise that most schools are finally stepping up their digital game and our school just joined the wagon! Now that our official website has launched, here's my honest take; what I love most about it, how easy it is to use and what could make it go from great to amazing.

Hands down, the best thing I like about the website is its fresh, eye-catching design. From the moment I landed on the homepage last week, I was impressed. The sleek modern look truly depicts our school vibe. The bold images and clean layout make everything stand out! Plus, our photo gallery makes you feel like you're taking a stroll down memory lane, reliving the best school moments all over again. Long story short, the visual appeal is a total win.

Navigating the site is a breeze. Whether I'm on my laptop during study time or quickly checking something on my phone between classes, everything runs smoothly. To show you what I mean, I found the school calendar in a mere two clicks, no hunting around. That's how user-friendly the website is.

Still, there's always room to level up. Personally, I would love to see a student blog or creative corner—a space where we can post poems, art or school opinions. And how cool would it be to have a live chat box for quick questions? Imagine needing help with exam schedules or inquiries about clubs and getting instant assistance. Basically, the more interactive the website becomes, the more helpful it is for students.

To wrap it all up, the new website is already a big win, but it has the potential to become even greater. After all, as the saying goes, "Great things are never done by one person, they're done by a team."

KERTAS MODEL SIJIL PELAJARAN MALAYSIA 2025 (SET 1)

KERTAS 3

Part 1

Phase 1

(Suggested answers)

Main questions

Candidate A: My name is ... / I am ...
I live in ...

Candidate B: My name is ... / I am ...
I come to school by ...

Phase 2

(Suggested answers)

Main questions

Candidate A: I like to play ...
I spend my free time by ...
The thing that I love about my school is ...
I normally use the internet during ...

Candidate B: Yes, I do / No, I do not play online games ...
Yes, I do / No, I do not, I go to ...
Yes, I do / No, I do not because ...
Yes, I do / No, I do not, I use it ...

Part 2

Talk about a family vacation.

(Suggested answers)

Candidate A: – Langkawi – a beautiful island in Malaysia – travel by car – to the ferry terminal – the journey is fun – visit the beach – swim – play games – exploring the island – riding the cable car – bring us closer – we spend time together – without distractions – strengthen our relationship

Do you like going on holiday? Why?

(Suggested answers)

Candidate B: – yes – it is a great way to relax and have fun – allow me to take a break from studying – spend time with family or friends

Talk about visiting grandparents.

(Suggested answers)

Candidate B: – they live in a small village in Kedah – surrounded by nature – peaceful – help them cooking traditional dishes – listen to their stories – take a walk in the garden – make me feel loved – feel appreciated – they give great advice – reminds me of my family’s history – helps me understand the culture

Are you close to your grandparents? Why?

(Suggested answers)

Candidate A: – yes – they are an important part of my life – they always show me love and care – give me advice – I enjoy spending time with them

Part 3

What are the factors that influence teenagers in making decisions about their preferred fashions?

(Suggested answers)

Candidate A: – trend – one of the biggest influences – when something becomes popular – many teenagers want to follow it – stylish or cool – influencers impact – they set trend too – teenagers may buy outfits to look like them – to fit in online community – peer pressure – play a big role – feel pressured – fit in with friends – avoid being judged

Candidate B: – brand reputation – many prefer well-known brands – associated with quality and status – personality – reflect their personality – outgoing people choose bold and bright clothes – introverted people prefer simple and comfortable style – budget – have limited money – have to choose affordable clothes – cheaper brands fit their budget

Which is the best factor that influences teenagers in making decisions about their preferred fashions?

(Suggested answers)

Candidate A: – personality is the best factor – stands out as the most important factor – teenagers choose clothes that express their personality – someone with a bold and adventurous personality might prefer bright and trendy clothes – someone more reserved might opt for simpler – more comfortable outfits

Candidate B: – fashion – a way for teenagers to show who they are – wear clothes that match their personality – feel more confident and authentic – teenagers will always feel more comfortable in clothes that align with their own preferences – rather than simply following what is popular

In what ways does Artificial Intelligence (AI) impact the teen’s fashion industry?

(Suggested answers)

Candidate A: – AI in online shopping – it helps online store suggest clothes – match a teenager’s style – if a teen likes streetwear, the website/app shows more options like hoodies and sneakers – makes it faster and easier to find what they prefer – AI can study what’s popular on social media – help brands create designs that appeal teenagers

Candidate B: – AI helps designers stay updated – teenagers always have new styles to explore – some websites let its users customise their clothes – choosing colours or designs – AI remembers their preferences – suggest ideas that match their taste – makes shopping fun – helps teens stand out – unique outfit

KERTAS 4

Part 1

- 1 B
- 2 C
- 3 C
- 4 A
- 5 A
- 6 B
- 7 A

Part 2

- 8 C
- 9 C
- 10 A
- 11 B
- 12 B
- 13 C
- 14 A
- 15 C

Part 3

- 16 A
- 17 D
- 18 F
- 19 B
- 20 C

Part 4

- 21 passion
- 22 benefits
- 23 creativity
- 24 workshops
- 25 lifestyle
- 26 apprentices
- 27 challenges
- 28 small
- 29 future
- 30 generation

KERTAS 3

Part 1

Phase 1

(Suggested answers)

Main questions

Candidate A: My name is ... / I am ...
I live in ...

Candidate B: My name is ... / I am ...
I like the ...

Phase 2

(Suggested answers)

Main questions

Candidate A: A club that I join in school is ...
The club is interesting because ...
I do / do not hold a position in the club. The position that I hold is ...
The most interesting activity I have had in the club meeting was ...

Candidate B: The society club that I join in school is ...
I join the club because ...
I do / do not hold an important position in the club. The position that I hold is ...
The club is interesting because ...

Part 2

Talk about a proud moment.

(Suggested answers)

Candidate A: – scored the highest marks in my final exam (or any other situation) – studied consistently for weeks – reviewing notes and practicing past year papers – asked teacher for guidance – it was challenging – balance study time with other responsibilities – gave up free time – focus on studying – hard work and dedication paid off – the moment taught me to believe in myself – setting goals can lead to success – it was special – my parents and teacher were proud of me

What was your proudest moment? Why?

(Suggested answers)

Candidate B: – I helped my team win a basketball match – was nervous at first – managed to score the winning point – made me feel proud – I knew my effort helped the team – showed me the power of teamwork – training every day – weekend – learn new skills – watch videos – practice with friends – worked hard

Talk about an unforgettable experience.

(Suggested answers)

Candidate B: – went on a school trip last year (or any other situation) – national park – went hiking with classmates – amazing view – felt so happy – proud of myself – for making it to the top – a great moment – worked as a team – I will always remember – it was not only fun – also taught me the value of teamwork and nature – unforgettable – showed me how important to challenge myself – appreciate the beauty around me

What is one unforgettable experience you had? Will you remember it?

(Suggested answers)

Candidate A: – I participated in a school sports competition last year – won a medal – chess competition – parents were proud of my achievement – celebrated with my friends – I will always remember it – taught me the value of perseverance – need to brush up my skills – to compete again – district – hope goes well

Part 3

How do retailers make buyers purchase more?

(Suggested answers)

Candidate A: – gigantic sale sign – big signs catch customer’s attention – bright colours and bold text – make people feel like they are getting a good deal – encourages them to buy more – maze-like store layouts – retailers design store layouts – make shoppers walk through many aisles – increase the chances of customers seeing more products – impulsive buys – limited-time offers – create a sense of urgency – customers are more likely to buy quickly

Candidate B: – extra-large carts or shopping bags – make buyers feel like they have not bought enough – encourages them to fill the space – purchasing more items – freebies or samples – attract customers – make them feel appreciated – lead to buyer spending more – mood-calming music – creates a pleasant shopping experience – makes customers stay longer – increasing the chances of them buying more

Which is the most common way retailers make buyers purchase more?

(Suggested answers)

Candidate A: – using limited-time offers – creates urgency – shoppers feel pressured to buy quickly – offer might end soon – signs like ‘50% off for today only’ – make people buy even if they did not plan to – encourages impulsive buying – make quick decisions – without thinking carefully

Candidate B: – increases the chances of purchasing – more items than necessary – very common in supermarkets – even online stores and clothing shops use this method – often happens during festivals, special events or clearance sale – most common and effective strategy

How can a retailer make a customer’s buying experience memorable?

(Suggested answers)

Candidate A: – provide excellent customer service – make customers feel valued – greet customers – offer assistance – resolves issues quickly – creates trust – encourages repeat visits – create a comfortable atmosphere – well-organised store – enhance the shopping experience

Candidate B: – playing soft background music – make customers feel relaxed – enjoy their time shopping – ensures customers leave with a positive impression – offer rewards or personalised deals – giving loyalty points – customers feel appreciated – makes the experience unique

KERTAS 4

Part 1

- 1 C
- 2 A
- 3 B
- 4 C
- 5 A
- 6 A
- 7 A

Part 2

- 8 C
- 9 A
- 10 A
- 11 C
- 12 B
- 13 C
- 14 B
- 15 B

Part 3

- 16 D
- 17 B
- 18 F
- 19 G
- 20 A

Part 4

- 21 culprit
- 22 means
- 23 disposing
- 24 development
- 25 diseases
- 26 irresponsible
- 27 ban
- 28 greeneries
- 29 Carpooling
- 30 pledge

KERTAS MODEL SIJIL PELAJARAN MALAYSIA 2025 (SET 3)

KERTAS 3

Part 1

Phase 1

(Suggested answers)

Main questions

Candidate A: My name is ... / I am ...
I live in ...

Candidate B: My name is ... / I am ...
I come to school by ...

Phase 2

(Suggested answers)

Main questions

Candidate A: I always have *nasi lemak* for breakfast.
I always run on weekends.
I usually have lunch at the school canteen.
I will help with the dishes during weekends.

Candidate B: My favourite breakfast is peanut butter on toast.
I exercise every evening.
Yes, I do. I always have lunch at home.
Yes, I always wash my own plates.

Part 2

Talk about the qualities of good leaders in school

(Suggested answers)

Candidate A: For me, a leader must have three key elements – emotional intelligence, which includes being aware of one’s own emotions and those of others – showing empathy, making responsible choices, maintaining rapport, and motivating others – vision, which means having a clear goal to shape future generations, create positive change, or strive for excellence – and good judgment, which involves being wise, impartial, and empathetic.

Do you think you can be a good leader?

(Suggested answers)

Candidate B: I think to become a good leader requires – problem-solving skills – and social skills. These are important because – when facing conflicts at school or home, one must think reasonably and act wisely – find solutions quickly – interact effectively with followers – and accept constructive criticism. Based on these traits – I believe I can be a good leader.

Talk about your sleeping habit

(Suggested answers)

Candidate B: My sleeping habits include – avoiding screen time for at least 30 minutes – avoiding sugary or caffeinated drinks – and sleeping in the dark. I follow these habits daily – wake up feeling refreshed – and sleep at least eight hours to improve focus in class. Sugary drinks are unhealthy – they disrupt sleep. Sleeping in the dark – helps me fall asleep faster – better than using a dim light.

What do you always do before going to bed?

(Suggested answers)

Candidate A: As for me, before bed – I turn on the air conditioner to cool my room – it helps me sleep better and faster – I read a book for at least 30 minutes to relax and de-stress – I’ve recently started doing yoga to build healthy sleep habits – I meditate for 10 minutes – and turn off my ringtone to avoid disturbances.

Part 3

How you can have a good relationship with people

(Suggested answers)

Candidate A: Having a good relationship with people is a bonus – you need good manners to maintain it – use phrases like “Thank you”, “I’m sorry”, and “Please” to show appreciation – leave negativity behind when meeting others – focus on the good – be active listeners – show empathy – and respect others’ views.

Candidate B: I agree – honesty is vital in every relationship – let others know you value their feedback and criticism – so they feel comfortable sharing with you – be supportive – offer motivation – and help those in need.

Best way to have a good relationship with people

(Suggested answers)

Candidate A: From my point of view, the best way to have a good relationship with people is by being respectful – respect others’ opinions – if you disagree, reason with them in an acceptable and non-offensive way – treat others how you want to be treated.

Candidate B: Correct – I couldn’t agree more – being respectful doesn’t just apply to views and opinions – it includes gender, religion, race, and individuality – listen to others – be compassionate as often as you can.

How might the presence of electronic devices create challenges for maintaining strong family relationships?

(Suggested answers)

Candidate A: The issue with electronic devices – they encourage virtual interaction over face-to-face – alter communication – from sharing problems to family time – and learning values – when parents are absorbed in the virtual world – children lack affection and trust – they don’t engage physically – family argues by text messaging – avoiding direct conversation – causing family divides.

Candidate B: True – the challenges come from both sides – the children and the parents – sometimes it’s important to switch off electronics when spending time with family – it’s the only time to share stories – ask for views – or play games together – when technology controls daily situations – the household lacks strong relationships – parents miss the opportunity to cultivate good traits and life lessons in their children.

KERTAS 4

Part 1

- 1 A
- 2 B
- 3 A
- 4 C
- 5 B
- 6 A
- 7 C

Part 2

- 8 C
- 9 B
- 10 B
- 11 C
- 12 A
- 13 A
- 14 C
- 15 B

Part 3

- 16 B
- 17 A
- 18 F
- 19 E
- 20 G

Part 4

- 21 love
- 22 emotions
- 23 perseverance
- 24 guidance
- 25 orchestras
- 26 captivates
- 27 classical
- 28 dedicated
- 29 important
- 30 audience